

PWL Builders:

- PWL Warranty Blurb
- Implied Warranty's & Defects
- Sample Maintenance Schedule
- Warranty's & Guarantees explained

Safety and Compliance Certificates:

- Electrical Certificate of Compliance & Electrical Safety Certificate
- Gas Certificate

Appliances/product warranty and guarantee information:

- Air Conditioning Unit
- Bath resurface
- Fisher & Paykel Dishwasher Dishdrawer
- Plumbing fixtures
- Rheem Hot Water Cylinder
- SMEG Oven
- Showerdome

Specific Product warranty information:

- GIB Product and System Warranty
- Resene Quality Guarantee

Client selections:

- Table of products and finishes

PWL WARRANTY MANUAL



Dear Vanessa and Bruce,

On behalf of PWL Builders LTD congratulations and thank you on your recent renovation with our company. Enclosed in this document is an outline of products pertaining to the construction of your property with listed warrantees & conditions.

As a homeowner it is imperative that regular maintenance is up kept on your property to ensure no lapses in warrantees apply. We recommend a simple ongoing maintenance program that includes the cleaning and sighting of:

- Roofs and spouting
- Walls – including doors and windows
- Services – including plumbing and drainage, electrical, hot water services, heating systems
- Interior - in particular within roof spaces and attics, and around wet areas such as kitchens, bathrooms and laundries
- Outdoor areas

Many building elements have a limited serviceable life and part of the inspection process is to identify those elements that are getting close to needing replacement.

Included is an example of a maintenance schedule which may assist you with your planning. (Section 1)

For your records the project completion date is noted as Friday 23rd July 2021 from which your 12-month defect period applies.

For now, we thank you again for the opportunity to assist with your post flood repairs.

Matt Wyatt
Managing Director
PWL Builders Limited
022 616 4250/matt@pwlbuilders.co.nz



PWL BUILDERS LTD

251 Taradale Road, Pirimai, Napier, 4112 / 022 616 4250

matt@pwlbuilders.co.nz / office.pwlbuilders@gmail.com / www.pwlbuilders.co.nz

Implied warranties and defects

Last updated: 17 May 2017

The Building Act sets out implied warranties to protect your residential building work - whether you have a contract or not.

All residential building work is covered by implied warranties. They apply:

- for up to 10 years regardless of whether you have a written contract or what the contract terms are
- regardless of the cost of your building project.

Implied warranties are automatic and cover almost all aspects of building work from compliance with the Building Code to good workmanship and timely completion of building work. A breach of these warranties is a breach of the contract.

To activate the implied warranties, you must take any dispute you have with defects or workmanship to court, and prove loss or damage as a result.

[Activating your consumer rights](https://www.building.govt.nz/resolving-problems/resolution-options/activate-your-consumer-rights/)

(<https://www.building.govt.nz/resolving-problems/resolution-options/activate-your-consumer-rights/>) has more information about activating your implied warranties, consumer guarantees and resolving problems under the Construction Contracts Act.

What the implied warranties cover

The implied warranties are:

- All building work will be done properly, competently and according to the plans and specifications in your approved consent.
- All the materials used will be suitable and, unless otherwise stated in the contract, new.
- The building work will be consistent with the Building Act and the Building Code.
- The building work will be carried out with reasonable care and skill, and completed within the time specified or a reasonable time if no time is stated.
- The home will be suitable for occupation at the end of the work.
- If the contract states any particular outcome and the homeowner relies on the skill and judgement of the contractor to achieve it, the building work and the materials will be fit for purpose and be of a nature and quality suitable to achieve that result.

These warranties apply automatically to all contracts for building work on a residential house, whether written or verbal.

For example, if your builder substitutes lower-quality wallboard than specified in the building plans without having your agreement, and this causes damage to the property, this breaches your written or verbal contract.

Building with the warranties in mind

Any materials that are not new or are being recycled should be specified in your contract with the main contractor. This is usually your builder.

This can be particularly challenging if you are renovating, as you may need to use recycled items to match features, finish or measurements (for example, floor or skirting boards).

If you or your builder decides to use different materials than specified in the plans, you will need to advise your council as the changes are likely variations to the approved consent. You will also need to agree and sign the changes in your contract.

Your builder needs to make sure all the subcontractors can do their job. Warranties for subcontractors are covered in the contract with your builder.

Repairing defects

As well as the implied warranties, there is a 12-month defect repair period. If any defects in the building work emerge within 12 months of the completed build date, your builder has an obligation to fix them.

To help you understand what is a defect and what is not, we created a Guide to tolerances, materials and workmanship in new residential construction.

It covers aesthetic issues in new builds and renovations. You and your builder can refer to the guide to resolve any disputes.

You can also refer to it to understand acceptable qualities of building work.

[How to identify defects](#)

(<https://www.building.govt.nz/projects-and-consents/sign-off-and-maintenance/completing-your-project/how-to-identify-defects/>)

has information about the guide.

When the warranties are breached

Most breaches can be resolved through the simple negotiation process set out in your contract.

If your contractor does not fix the breach within a reasonable timeframe, seek legal advice as you may be able to have another tradesperson repair the work and you pay the costs.

If the warranties are breached and the building will not be safe for occupants or lacks the expected quality set out in the contract, your contractor may have to pay you for the loss of value to your home. Alternatively they might have to reimburse you for their faulty building work.

You may also have the option to cancel your contract, though you should seek legal advice.

You can take the tradesperson to district or high court. To be successful in court, you will have to show you have suffered loss or damage as a result of the actions of the tradesperson. The court can award you compensation for the breach.

[Resolving problems\(https://www.building.govt.nz/resolving-problems/\)](https://www.building.govt.nz/resolving-problems/) has more information about disputes with contractors.

Keep any documentation

You should keep copies of your contract as well as other building document for your own reference, as well as future buyers.

If workmanship defects appear at a later date, there will be a paper trail to see who may be responsible. The warranties may still apply if it is within the 10-year time frame.

This information is published by the Ministry of Business, Innovation and Employment's Chief Executive. It is a general guide only and, if used, does not relieve any person of the obligation to consider any matter to which the information relates according to the circumstances of the particular case. Expert advice may be required in specific circumstances. Where this information relates to assisting people:

- with compliance with the Building Act, it is published under section 175 of the Building Act
- with a Weathertight Services claim, it is published under section 12 of the Weathertight Homes Resolution Services Act 2006.

MAINTENANCE SCHEDULE

Location	Part of building	Check for	Primary maintenance tasks (in order of frequency required, from most frequent to least frequent)	Frequency
Roof	Roof cladding/flashings	<ul style="list-style-type: none"> • corrosion • moss/lichen growth • dirt/salts • lifted roofing/flashings • loose/missing fixings • water ponding (flat roofs) • faded paint • dented or damaged roofing • roof tearing at fixing points • gaps or cracks around roof penetrations • cracked, missing or dislodged roof tiles or shingles • roofing that ends short of a gutter • loss of stone chips on metal tile roofs. 	inspect and wash	yearly
			repair faults found	as required
			repaint/recoat	8–15 years depending on roof finish
			reroof	as required
Chimney/flues	<ul style="list-style-type: none"> • build up of soot • crumbling mortar (chimneys) • corrosion of flue/cowl/fixings • loose fixings 	have chimney/flue swept	yearly	
		repair faults found	as required	
		replace corroded flues/consider removing unsound brick chimneys down to the roofline	as required	
Guttering/downpipes	<ul style="list-style-type: none"> • blocked gutters • broken or loose gutters or downpipes 	inspect and clean gutters. Remove overhanging tree branches	yearly or more frequently if necessary	
		repair	as required	
TV aerial/dish, PV panels, solar hot water panels	<ul style="list-style-type: none"> • loose fixings • corrosion • dirt/bird droppings/debris 	inspect and repair. Wash down PV/hot water panels	yearly	
		replace	as required	
Walls	Wall cladding	<ul style="list-style-type: none"> • dirt/salts/staining • cracked/flaking/chalking paint • moss/lichen • corrosion of flashings • corroded/missing fixings • split/cupped/rotten weatherboards • claddings touching/going into the ground • blocked vents at the base of brick walls • missing or loose sealant • loose-fitting cover boards, scribes or plugs 	inspect and wash walls	yearly, more frequently in geothermal/seaspray areas
			repair faults found	as required
			repaint	8–10 years
Doors/windows	<ul style="list-style-type: none"> • cracked/damaged putty • cracked/broken glass • cracked/flaking/chalking paint • corroded/raised/short flashings • corroded/stiff hinges/hardware • gaps around window seals or sashes • opened joints/mitres 	inspect and wash windows	yearly, more frequently in geothermal/seaspray areas	
		repair faults found	as required	
		replace hardware, sashes, window	as required	
Decks/ Balconies	Enclosed balconies/ waterproof decks	<ul style="list-style-type: none"> • blocked outlets • evidence of water ingress • water ponding • decking membrane deterioration 	inspect and clear blockages	yearly
			repair faults found	as required
			replace	as required
			if a leak is suspected, call a building surveyor for advice	
Open timber decks	<ul style="list-style-type: none"> • moss build-up on decking • loose balustrades/posts • corroded/missing fixings/connectors • timber rot/splintering 	inspect and clean	yearly	
		repair faults found	as required	
		replace decking	as required	
Car decks	<ul style="list-style-type: none"> • loose balustrades/posts • corroded/missing fixings/connectors • corroded steel frame • timber rot 	inspect and clean	yearly	
		repair faults found	as required	
		replace timber	as required	

MAINTENANCE SCHEDULE

Location	Part of building	Check for	Primary maintenance tasks (in order of frequency required, from most frequent to least frequent)	Frequency
Foundations/ subfloor	Foundation walls	<ul style="list-style-type: none"> cracking/damage ventilation openings blocked garden/foundation boundary overgrown 	repair faults found	as required
			clear planting/growth	yearly
	Piles	<ul style="list-style-type: none"> rotten timber corroded/missing fixings 	replace	as required
	Subfloor	<ul style="list-style-type: none"> damp ground inadequate ventilation loose wiring/pipes 	cover damp ground with plastic sheet	as required
			improve ventilation	as required
Concrete slab floor	<ul style="list-style-type: none"> inadequate ground clearance 	clear away growth	as required	
			slope ground away from building	as required
Services	Plumbing/drainage	<ul style="list-style-type: none"> leaking pipes dripping taps blocked drains/gulley traps/sinks 	repair faults found	as required
			clear blockages	as required
			relay drains	as required
	Water heating – electric storage cylinder	<ul style="list-style-type: none"> corrosion in tank 	nudge the lever of the temperature/pressure relief valve to keep it moveable	every 6 to 12 months
			with glass-lined cylinders, ask a plumber to change the anode rod	every 5 years
			replace	10–15 years
	Water heating – solar heating panels	<ul style="list-style-type: none"> leaks/ corrosion/wet insulation/dirty panels 	Wash dirty panels, cut back any shading tree branches	yearly
			repair/replace broken elements/broken glass	immediately
			specialist service	yearly
			replace	as required
	Water heating – instantaneous	<ul style="list-style-type: none"> pipework electronic ignition gas supply 	specialist service	2 years or according to manufacturer
			replace	as required
Electrical – pumps generally	<ul style="list-style-type: none"> blocked strainer pump pipework 	specialist service	6–12 months	
		replace	as required	
Electrical – heat pumps and air conditioners	<ul style="list-style-type: none"> blocked filters dirt build-up pumps pipework 	remove and clean filter	monthly during heavy use	
		specialist service	1–2 years	
		replace	as required	
Septic tank/aerated wastewater treatment system	<ul style="list-style-type: none"> pumps soakage areas 	clean filters	6 monthly	
		specialist service	6 monthly or as according to local authority/supplier	
Mechanical systems – heating/ ventilation	<ul style="list-style-type: none"> blocked filters dirt build-up pumps pipework 	remove and clean filter	Monthly during heavy use	
		specialist service	according to manufacturer's instructions	
		replace	as required	
Solid fuel	<ul style="list-style-type: none"> build up of soot in chimney/flue 	clean	yearly	
		replace flue/appliance	as required	

MAINTENANCE SCHEDULE

Location	Part of building	Check for	Primary maintenance tasks (in order of frequency required, from most frequent to least frequent)	Frequency	
Interior	Internal moisture levels	Indicated by: <ul style="list-style-type: none"> • mould/mildew • condensation • musty smell 	eliminate or control sources of internal moisture	ongoing	
	Borer/pests	<ul style="list-style-type: none"> • damage to timberwork 	specialist service	as required	
			replace timber	as required	
	Roof space	<ul style="list-style-type: none"> • moisture/leaks • displaced insulation 	repair faults found	yearly	
	Ceilings		<ul style="list-style-type: none"> • mould/mildew • water staining 	clean/redecorate	as required
				reline	as required
	Walls/windows		<ul style="list-style-type: none"> • mould/mildew • water staining • condensation • damaged wall linings 	clean/redecorate	as required
				improve ventilation	
				reline	as required
	Floors		<ul style="list-style-type: none"> • damp • springy • deterioration 	as for Subfloor	as required
repair faults found				as required	
Floor finishes		<ul style="list-style-type: none"> • damage • deterioration 	repair faults found	as required	
			replace	as required	
Kitchens/bathrooms		<ul style="list-style-type: none"> • damaged/ • cracked sealing around fittings • mould/mildew • damage to fixtures/ fittings/ joinery 	repair faults found	as required	
			install rangehood/exhaust ventilator to remove steam to the outside		
			replace fixtures/ fittings/ joinery	as required	

WARRANTIES AND GUARANTEES IN LAW

Consumer laws protecting owners in respect of work done by builders is set out under several pieces of legislation. The three main pieces of legislation that apply to building work are the Building Act, the Consumer Guarantees Act and the Fair Trading Act.

The Building Act 2004 sets out warranties that are implied in every contract. This means that you cannot contract out of those warranties. The Consumer Guarantees Act 1993 sets out similar guarantees that are implied in all building contracts. The Fair Trading Act 1986 similarly ensures a fair deal for consumers and businesses by prohibiting certain behaviours.

A summary of the warranties and guarantees provided by the various pieces of legislation is set out below.

Building Act 2004

Section 362I of the Building Act 2004 sets out the following implied warranties for building work in relation to household units where a builder can be held liable for at least 6 years and possibly up to 10 years from the relevant action that fails:

- That the building work will be carried out in a proper and competent manner; and in accordance with the plans and specifications set out in the contracts; and in accordance with the relevant building consent.
- That all materials to be supplied for use in the building work will be suitable for the purpose for which they will be used; and unless otherwise stated in the contract, will be new.
- That the building work will be carried out in accordance with, and will comply with all laws and legal requirements, including, without limitation, the Building Act and its regulations.
- That the building work will be carried out with reasonable care and skill; and be completed by the date (or within the period) specified in the contract or, if no date or period is specified, within a reasonable time.
- That the household unit, if it is to be occupied on completion of building work, will be suitable for occupation on completion of that building work.
- If the contract states the particular purpose for which the building work is required, or the result that the owner wishes the building work to achieve, so as to show that the owner relies on the skill and judgment of the other party to the contract, that the building work and any materials used in carrying out the building work will be reasonably fit for that purpose; or be of such a nature and quality that they might reasonably be expected to achieve that result.

Consumer Guarantees Act 1993

The Consumer Guarantees Act requires builders to meet certain quality guarantees when they provide services to owners as a consumer.

Any service that you provide (i.e. building work), must meet the following four guarantees. That the service will be:

- carried out with reasonable skill and care;
- reasonably fit for any particular purpose that you have told the client about;
- carried out within a reasonable time if you have not agreed the time for completing the work; and
- charged for at a reasonable price if you have not agreed a price for the work.

If the services you provide do not meet any of these four guarantees, the owner will be able to seek a remedy from you. Remedies that a consumer may be able to claim include:



PWL WARRANTY MANUAL



- a right to repair;
- a right to cancel the contract the contract or pay less than the agreed price; and
- the right to claim compensation for damage caused to the property by the building work.

Note that you will not be responsible for any failure to meet a guarantee because of an event outside of your control, such as a delay caused by the weather. Goods such as appliances and fixtures provided as part of the building work will also be covered by guarantees under the Consumers Guarantees Act. Any goods must be:


- of an acceptable quality;
- be reasonably fit for a particular purpose that the consumer makes known;
- match any description given by you to the owner;
- match, in quality, any sample or demonstration model shown by you to the owner;
- be able to be legally sold;
- be a reasonable price if no price has been previously agreed;
- arrive on time and in acceptable condition;
- have spare parts and repair facilities available for a reasonable time after the goods are supplied; and
- the terms of any manufacturers expressed guarantee must be met.

Fair Trading Act 1986

The Fair-Trading Act ensures a fair deal for consumers, by making it illegal for businesses to mislead consumers, by giving them false information, or use unfair trading practices. The Fair-Trading Act also promotes product safety and ensures consumers receive information they need when they buy goods and services.

The Fair-Trading Act requires certain information to be provided by businesses when selling a consumer an extended warranty for any product. At the time the consumer purchases the extended warranty, the business must provide a written agreement that is easy to understand, free of complicated language or legal jargon, and contains certain information. A consumer also has the right to cancel an extended warranty agreement within 5 working days after receiving a copy of the agreement. On cancellation, the business must immediately repay the value of the extended warranty with no deductions and no questions asked.

ELECTRICAL COC & SAFETY CERTIFICATE



ELECTRICAL CERTIFICATE OF COMPLIANCE & ELECTRICAL SAFETY CERTIFICATE

REFERENCE/CERTIFICATE ID No.: 20210731

This form has been designed to be used by licensed electrical workers to certify that installations or Part installations under Part 1 or Part 2 of AS/NZS 3000 are safe to be connected to the specified system of electrical supply.

Location Details:

Contact Details:
(Name and address)

45 Napier Street , Jervoisstown. Napier 4112 I.C.P. # 0000707836HB3F8

Bruce Staples {027 600 8531}

Name of Electrical worker:

Phone & email:

Name and registration number of person(s) supervised:

John Williams **Registration/Practising licence number:** 1248735

021 953 219 jwillnz@gmail.com

N/A

Certificate of Compliance

Type of work: Addition Alteration New work
The prescribed electrical work is: Low risk General High-risk (Specify):

Means of compliance: Part 1 of AS/NZS 3000 Part 2 of AS/NZS 3000

Additional Standards or electrical code of practice were required: No Yes (specify):

Date or range of dates that prescribed electrical work undertaken: _____

Contains fittings that are safe to connect to a power supply? Yes No

Specify type of supply system: _____

The installation has an earthing system that is correctly rated (where applicable) Yes No

Parts of the installation to which this certificate relates that are safe to connect to a power supply?
 All Parts (specify) _____

The work relies on manufacturers instructions: Yes No

If yes – identify the instruction manual including name, date and version. Also attach a copy of manufacturer’s instructions to this certificate.
(Or provide reference to readily accessible electronic format, eg internet link.)

Identify: _____
Link: _____

The work has been done in accordance with a certified design: Yes No

If yes – identify the certified design including name, date and version. Also attach a copy of the certified design to this certificate.
(Or provide reference to readily accessible electronic format, eg internet link.)

Identify: _____
Link: _____

The work relies on a Supplier Declaration of Conformity (SDoC): Yes No

If yes – identify the SDoC including name, date and version OR EESS registration. Also attach a copy of the SDoC to this certificate.
(Or provide reference to readily accessible electronic format, eg internet link.)

Identify: _____
Link: _____

The installation has been satisfactorily tested in accordance with the Electricity (Safety) Regulations 2010 No Yes

Description of Work:	Test Results (provide values)
Fitted new 45way MEN consumer unit in house in place of outside sw/b : Installed new earth electrodes and earthing conductors at house and garage: Run new mains and new mains entry box from O/H point of entry to main MEN board/meter board in garage and fitted new meter panel in place of asbestos board : Altered wiring to suit new set up: Installed new M.E.N bus bars at meter box and lined SW/B with fibre board : Installed new mains from meter board to house consumer unit:	Polarity (Independent earth): <u>O.K</u>
	Insulation resistance: <u>200 meg Ohms</u>
	Earth Continuity: <u>0.05 Ohms</u>
	Bonding: <u>Ohms</u>
	Fault Loop Impedance: <u>Ohms</u>
	Other (specify): _____

By signing this document I certify that the completed prescribed electrical work to which this Certificate of Compliance applies has been done lawfully and safely, and the information in the certificate is correct.

Certifier's signature: [Signature] Date: 31st July 2021

Electrical Safety Certificate

By signing this document I certify that the installation, or part of the installation, to which this Electrical Safety Certificate applies is connected to a power supply and is safe to use.

Certifier's name: JOHN WILLIAMS Registration/Practising licence number: 1248735

Certifier's signature: [Signature] Certificate Issue Date: _____ Connection Date: 31.07.2021


CUSTOMER COPY – THIS IS AN IMPORTANT DOCUMENT AND SHOULD BE RETAINED FOR A MINIMUM OF 7 YEARS


This Electrical Safety Certificate also confirms that the electrical work complies with the building code for the purposes of Section 19(1)(e) of the Building Act 2004.

PWL BUILDERS LTD

251 Taradale Road, Pirimai, Napier, 4112 / 022 616 4250

matt@pwlbuilders.co.nz / office.pwlbuilders@gmail.com / www.pwlbuilders.co.nz





SITE SAFE
(MEMBER)

SITEWISE GREEN
2021/22

GAS CERTIFICATE



GAS SAFETY & COMPLIANCE CERTIFICATE

Reference No:

Gas Safety Certificate and Certificate of Compliance made pursuant to Regulations 46 and 52B of the Gas (Safety and Measurement) Regulations 2010 (as amended), and Energy Work Certificate made pursuant to Regulation 19 of the Building Act 2004.

CLIENT	Bruce & Vanessa Staples - Moon	INSTALLATION	
ADDRESS	45 NAPIER ST NAPIER	ADDRESS	
DESCRIPTION AND LOCATION OF THE GASFITTING:			
RUN 20 Ø REFINH FROM SMEH CSGGMXA FREESTANDING RANGE IN KITCHEN. RUN OVER CEILING TO OUTSIDE BATHROOM AREA. INSTALL 9KG BOTTLE ON FLEX TEST AND COMMISSION			
GAS TYPE	LPG LPG	GAS SUPPLY PRESSURE	— Kpa 2.75
DATE(S) GASFITTING PERFORMED		DATE OF GAS CONNECTION	8/7/21
STANDARD RISK CLASSIFICATION (tick one)		<input type="checkbox"/> Low <input checked="" type="checkbox"/> General <input type="checkbox"/> High (requires on line registering)	
NAME, REGISTRATION NUMBER (IF ANY) OF PERSONS WHO CARRIED OUT GASFITTING UNDER SUPERVISION:			
CERTIFICATE ATTACHMENTS (tick as applicable)			
<input type="checkbox"/> Manufacturers Instructions: Enter details of any attachments <input type="checkbox"/> Certified Designs: Enter details of any designs			
"I believe on reasonable grounds that: (a) the gasfitting work described above has been done lawfully and safely; and (b) the work has been done in accordance with (tick one): <input checked="" type="checkbox"/> sections 3 to 6 of AS/NZS 5601.1, or <input type="checkbox"/> sections 3 to 9 of AS/NZS 5601.2; and (c) the work <input type="checkbox"/> has <input checked="" type="checkbox"/> has not (tick one) been done in accordance with a certified design; and (d) the work done <input checked="" type="checkbox"/> has <input type="checkbox"/> has not (tick one) relied on any manufacturers instructions; and (e) this certificate relates to the <input checked="" type="checkbox"/> whole <input type="checkbox"/> part (tick one) installation described above; and (f) the gas installation is connected to a gas supply and is safe to use; and (g) the information contained in this certificate is correct."			
CERTIFIER NAME	A JOBBINS 12637		
REGISTRATION TYPE & NUMBER	CERT PURBNG AND GAS		
SIGNATURE	<i>ajb</i>		
DATE	9/7/21		



SITE SAFE
MEMBER

SITE WISE GREEN
2021/22



AIR CONDITIONING UNIT

Tax Invoice 67562

GST No : 82-084-738



Invoice To:

PWL BUILDERS
251 TARADALE ROAD
NAPIER
NEW ZEALAND
Attn : Accounts Payable

714 KARAMU ROAD NORTH
PO BOX 366
HASTINGS 4156
Phone : 06 878 2121
Fax : 06 878 8880

Email : accounts@coldrite.co.nz
Website : www.coldrite.co.nz

Page No. : 1

Order No :	Date : 30/06/2021	Account : 10614	Reference :	Rep :
------------	-------------------	-----------------	-------------	-------

Description	Supplied	Rate	Total
Supply and Install FTXM71 as per quote			



Jim Bullock <jim@coldrite.co.nz>
To ali.pwlbuilders@gmail.com



1/09/2021

You replied to this message on 1/09/2021 3:52 pm.

Hi Ali the warranty is registered with Daikin through serial numbers not the company who installed it if anything goes wrong any within five years Daikin will cover repairs even if the home is sold they will still cover warranty for the new owners

If we get called we sent the serial number to Daikin and they give us an order number to fix it

Regards

Jim Bullock

P 06 878-2121
F 06 878-8880
M 02 189-5211
W www.coldrite.co.nz
E jim@coldrite.co.nz
A 714Karamu Road North



BATH RESURFACE

021 247 1603 | garypatton01@gmail.com

[Home](#) [Services](#) [About Us](#) [Contact Us](#)



Affordable Bath Solutions
 M PWL Builders
 For 45 Napier Rd, Jeruqistown, Taradale

DATE: 15 / 7 / 21
 ORDER No. No. D 212778

TAX INVOICE
 PURCHASE ORDER
 STATEMENT

DESCRIPTION	QTY	RATE	AMOUNT
To strip bath of old coating	-		\$160-00
To resurface castiron bath	-		\$600-00

Cooperative Bank
 02-1248-0745823-002

G.S.T. Reg. No.

SUB TOTAL
 G.S.T.
 TOTAL \$ 760-00

RE-ORDER REF. #MULTIBK2 1021393
 REDIFORM®
 FORMS LAYOUT & DESIGN © WICKLIFFE LIMITED

- ADVANTAGES**

Replacing chipped, damaged or worn fixtures can be very messy, expensive and time-consuming. Restoring a strong and durable older fixture can be a much better option than downgrading to an inferior plastic or fiberglass fixture.
- OUR GLAZES**

Kott Koatings has developed glazes for refinishing different bathroom and kitchen fixtures. The advanced new synthetic porcelain sets new standards for durability and appeal and is available in hundreds of colors.
- PROCESS**

The urethanes used by some companies contain toxic chemicals which are hazardous to the applicator and the customer. The Kott Coating process is extremely safe, the products contain no urethanes, toxic or acid etching chemicals.
- HOW & WHERE**

It isn't convenient to remove a household fixture. We clean the surface, treat any damage and mask off taps, etc. A bonding agent is sprayed on, heated and left to cure. Finally, the glaze is applied for maximum wear and cosmetic beauty.
- RESURFACING**

We resurface acrylic, porcelain, vitreous china, ceramic tile, bath surrounds and more. The more you clean these surfaces, they often fade and become harder to clean and turn discoloured. We can renew those old looking fixtures.
- GUARANTEED**

Affordable Resurfacers LTD, your authorised Kott Coating dealer, uses only the best materials available internationally. We are extremely proud of our excellent reputation and high level of customer satisfaction. We stand behind our workmanship.

PWL WARRANTY MANUAL



FISHER & PAYKEL DISHWASHER

Thank you for shopping at Farmers



orders@farmers.co.nz
To ali.pwlbuiders@gmail.com

↩ Reply

↩ Reply All

➔ Forward



Wed 21/04/2021 1:29 pm



BEAUTY WOMEN MEN CHILDREN TOYS HOME ELECTRICAL GIFT CARDS NEW SEASON PROMOTIONS

Hi Ali,

Thank you for shopping at Farmers. We have received your order and it will be processed as soon as possible. Once your item is dispatched you will receive an update via email.

ORDER NUMBER #29309063 PLACED ON 21/04/2021

BILLING ADDRESS

Ms Ali Hedger
251 Taradale Road
Pirimai
Napier 4112
New Zealand

DELIVERY ADDRESS

Ali Hedger
45 Napier Street
Jervois town
Napier 4112
New Zealand

SHIPPING METHOD

Delivered to your Door
(\$65.00)

* Product Code: 81587-B

* Model: DD60DCX9

* Serial Number: CSV556550

Tax Invoice

Invoice Number: 29309063

ITEM DETAILS

DELIVERY QTY



Fisher & Paykel Double
DishDrawer, Stainless Steel,
DD60DCX9
Product #6183707

10/05/2021 1

We have received an email from F&P advising that our reference number is R-3455149



SITE SAFE
MEMBER

SITE WISE
GREEN 2021/22

PWL BUILDERS LTD

251 Taradale Road, Pirimai, Napier, 4112 / 022 616 4250

matt@pwlbuiders.co.nz / office.pwlbuiders@gmail.com / www.pwlbuiders.co.nz

PWL WARRANTY MANUAL



PLUMBING FIXTURES

TAX INVOICE

Invoice Number: 1556145/1

PWL Builders
251 Taradale Road
Pirimai
Napier 4112

plumbingworld

GST REG NO. 49-560-257

Invoice Date. 16/04/21
Sales Rep. 4607 - Mandy Burgess
Account No. 70301
Customer Order No. MW45 Napier

Delivery Date. 16/04/21
Delivery Address. PWL Builders

LEVDE90VWH	LeVivi Devon 900 Vanity Solid Doors China Top Plinth or Legs
RSBMC	Reflex Swivel Basin Mixer Chrome A/P
MXHSKCSR	Max Single Spray Slide Shower A/P
AQHUBTUBPREMD	Laundra Hub Tub Premium With 2 Drawers
TOT-DISSET*WH TOT-DISSET-WH	Toto Valdes 4.5L Disabled S Trap BE T/Suite White
SMXSM	Eco-Smart Exposed Sink Mixer
ZZ0451151821	S1X12X1AQAWHFW AQUERO ALCOVE SHOWER WHITE 1X12X1 PIVOT DOOR FLAT WALL Trays not due until April on these showers Minimum 20% Restock Fee May Apply
7345040200	Glass Shelf 200mm C/W Brackets



Mandy Burgess <mandy.burgess@plumbingworld.co.n
To ali.pwlbuilders@gmail.com



1/09/2021

Hi Ali

If they have any warranty issue they are to let you know and send photos then if you send all there details (eg address phone numbers and names), Photos and invoices we will action a warranty request to the company to sort any issues. Hope this makes sense. If it was purchased through us under there own name then they are to provide us all the above details.

Thanks
mandy

Mandy Burgess
Branch Sales Coordinator

plumbingworld

p 06 8430103 ext 44500
46 Wakefield Street
Onekawa
Napier, 4110
Napier 4142



PWL BUILDERS LTD

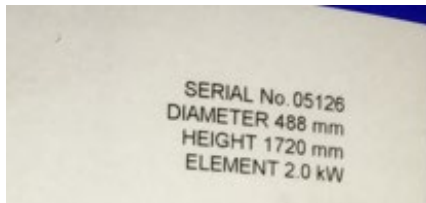
251 Taradale Road, Pirimai, Napier, 4112 / 022 616 4250

matt@pwlbuilders.co.nz / office.pwlbuilders@gmail.com / www.pwlbuilders.co.nz

RHEEM HOT WATER CYLINDER

Rheem products do not required registering for warranty purposes, you would just contact Rheem with your model and serial number. Plumbing World Invoice 25272068 date 28.06.21.

Country of Manufacture	New Zealand
Domestic Warranty: Parts (Parts/Labour)	1 Year
Domestic Warranty: Cylinder/Tank (Labour)	5 Year
Domestic Warranty: Cylinder/Tank (Replacement)	10 Year
Non-Domestic Warranty: Parts (Parts/Labour)	1 Year
Non-Domestic Warranty: Cylinder/Tank (Labour)	1 Year
Non-Domestic Warranty: Cylinder/Tank (Replacement)	3 Year



PWL WARRANTY MANUAL



SMEG OVEN

KITCHEN THINGS
THE SPECIALIST IN PREMIUM EUROPEAN COOKING APPLIANCES

The
Jones Family
Business

KITCHEN THINGS NAPIER COMMERCIAL
20 MUNROE STREET
NAPIER SOUTH
NAPIER 4110
PH: 06 834 0220

TAX INVOICE
C O P Y
No. 57002048

Date 29/05/21

PWL BUILDERS
251 TARADALE ROAD
PIRIMAI
NAPIER 4112

ACCOUNT SALE
Customer : 293305/ 1

M 0226164250

office.pwl.builder@gmail.co Page: 1

X CS6GMXA

SMEG 60CM DF FS OVEN SS

57 5700000970

From: Jason Skelton <Jason.Skelton@kitchenthings.co.nz>
Sent: Tuesday, 7 September 2021 1:36 pm
To: ali.pwlblders@gmail.com
Subject: Re: Invoice for warranty- PWL Builders

* Model: CS6GMXA SI 01

* Serial No. : 2 690522 10119 0054 01 13

Hi Ali,

You don't need to register the product in NZ.
All the warranty required details are attached to your invoice.
If you have any issues during the warranty period, we take care of everything.

Best regards,
Jason

Jason Skelton
Sales Consultant
Kitchen Things - A Jones Family Business
PH: 06 834 0220
20 Munroe St, Napier South, Napier
kitchenthings.co.nz

KITCHEN THINGS *A Jones Family Business*
THE SPECIALIST IN PREMIUM EUROPEAN COOKING APPLIANCES



PWL BUILDERS LTD

251 Taradale Road, Pirimai, Napier, 4112 / 022 616 4250

matt@pwlbuilders.co.nz / office.pwlbuilders@gmail.com / www.pwlbuilders.co.nz

PWL WARRANTY MANUAL



SHOWERDOME

TAX INVOICE

Invoice Number: 1556145/1

plumbingworld

GST REG NO. 49-560-257

PWL Builders
251 Taradale Road
Pirimai
Napier 4112

Invoice Date. 16/04/21
Sales Rep. 4607 - Mandy Burgess
Account No. 70301
Customer Order No. MW45 Napier

Delivery Date. 16/04/21
Delivery Address. PWL Builders

S800L	Showerdome Dome Only 800 Square Dome Large 800 1200x1200 Blank Size	1 EA
DIYKIT	DIY Kit Showerdome Installation Kit Alcove DIY KIT	1 EA

Registered 6th September 2021



Nice one! Thanks for activating your Lifetime Guarantee...

While you're here, we'd really appreciate if you could take a minute (or less) to tell us about your Showerdome® experience.



PWL BUILDERS LTD

251 Taradale Road, Pirimai, Napier, 4112 / 022 616 4250

matt@pwlbuilders.co.nz / office.pwlbuilders@gmail.com / www.pwlbuilders.co.nz

GIB® Product and System Warranty

WE ARE 100% BEHIND OUR PRODUCTS AND SYSTEMS

If any of our products or systems* fail to perform as claimed or an issue associated with any GIB® product or system does occur, Winstone Wallboards will work with the relevant parties to help resolve the issue.

YOU'RE PROTECTED WITH GIB® PLASTERBOARD SYSTEMS



BRANZ Appraised
Appraisal Nos. 289 [2012],
294 [2011], 394 [2006], 427 [2007]

For over 85 years, building professionals have relied on GIB® plasterboard systems. Locally made for local conditions, they meet or exceed the New Zealand building code, are BRANZ appraised and are backed by full technical information and

support to give complete confidence in using GIB® Plasterboard Systems*.

Winstone Wallboards is committed through its heavy investment in quality management and technical support to ensure that GIB® products and systems perform as claimed. Comprehensive statements of 'fitness for purpose', functional performance and code compliance (including durability) are contained in GIB® literature and in the relevant BRANZ Appraisal.

SYSTEM AND PRODUCT COMPONENTS

A system is a group of related product components that interact to perform a task. Ensure the full GIB® building system, including the appropriate GIB® branded products, are specified and installed. This will ensure performance is not compromised and that any failure that is attributable to GIB® products and/or systems will be supported. Winstone Wallboards is unable to support system performance where substitute products are used as these have not been tested by us as part of our systems and we cannot be responsible for the ongoing quality and performance of these products.

**When installed and maintained strictly in accordance with the relevant Winstone Wallboards literature current at the time of installation and under normal conditions of dry internal use.*

PRODUCT AND SYSTEM WARRANTY



The Winstone Wallboards warranty covers GIB® products and/or systems for a minimum of 10 years from the date of purchase. Individual GIB® products are always covered by the GIB® product warranty even if

these are not used as part of a full GIB® system. Winstone Wallboards warrants that GIB® products will be free from defects caused by factory workmanship or materials and, subject to compliance with the conditions attached, that the product or system will perform to the extent set out in relevant Winstone Wallboards published literature current at the time of installation. Nothing in this document shall exclude or modify any legal rights a customer may have under the Consumer Guarantees Act or otherwise which cannot be excluded or modified at law. This Product and System Warranty is transferable to subsequent owners of the building.

NZ BUILDING CODE CLAUSE B2 - DURABILITY

The Building Code sets the required durability standard for specific elements of building work. Clause B2 Durability aims to ensure that building elements and buildings are durable enough so all other objectives of the Building Code are satisfied throughout the life of the building, without the need for reconstruction or major renovation.

GIB® SYSTEMS DURABILITY

The following systems have, unless stated otherwise in the technical literature, a serviceability life in excess of that stated and satisfy the requirements of NZBC Clause B2 Durability.

15 YEARS

- GIB Aqualine® Wet Area Systems

50 YEARS

- GIB® Fire Rated Systems
- GIB EzyBrace® Systems
- GIB X-Block® Systems
- GIB Noise Control® Systems

David Thomas

David Thomas
General Manager



CONDITIONS OF WARRANTY:

This warranty is subject to the following conditions:

(a) Receipt of your written claim as soon as practicable but in any event within 30 days after the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation. We may also request written proof of purchase as a condition to considering your claim;

(b) The project must be designed and constructed in strict compliance with all relevant provisions of the current New Zealand Building Code, and in compliance with other regulations and standards that apply to the project;

(c) This warranty only applies to the initial application of the product and/or system where used and maintained in accordance with the relevant Winstone Wallboards product and/or system literature (including GIB® Site Guide instructions, GIB® Systems details and GIB® Plasterboard Lining Systems Care and Maintenance document), other manufacturers' instructions (where applicable if the GIB® products and/or systems are attached to, or dependent on, other manufacturers' products) and good trade practices current at the time of installation, under normal conditions of dry internal use, and does not apply to reuse of any product after initial installation;

(d) If a claim under this warranty is covered, we will work with you to find a solution, which might involve product replacement and assistance with replacement work. Any recoating of GIB® products may result in slight colour differences between the original and replacement GIB® products. Depending on the situation, notwithstanding the foregoing, Winstone Wallboards will, at its option, (1) supply replacement product, (2) rectify the affected product or (3) pay for the cost of the replacement of the affected product. Winstone Wallboards will not be liable for any losses or damages arising as a result of the breach of warranty or the defective product or systems, other than as set out in this paragraph (d);

(e) This warranty does not apply to, and Winstone Wallboards will not be liable for, any claims, damages or defects arising from or in any way attributable to events outside of Winstone Wallboards' control including, but not limited to, poor workmanship and poor design or detailing, settlement or structural movement and/or movement of materials to which the product is attached or dependent on, performance of paint/coatings applied to the product, normal wear and tear, organisms or growths on or within the product, or any acts of God;

(f) To the extent permitted by law, all warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded.

Before using this publication check whether it is the current publication by calling the GIB® Helpline weekdays on 0800 100 442 or visit www.gib.co.nz.

Note: To obtain copies of Winstone Wallboards Ltd literature or BRANZ Appraisals, please contact the GIB® Technical Help Line 0800 100 442 or download from www.gib.co.nz. Related BRANZ Appraisals can also be downloaded from www.branz.co.nz/appraisals.

Winstone Wallboards Limited
37 Felix Street, Penrose 1061
PO Box 12256, Penrose 1642
Auckland, New Zealand

Phone: +64 9 633 0100
Fax: +64 9 633 0101

Website: www.gib.co.nz
Email: info@gib.co.nz

GIB® Helpline: 0800 100 442
Fax: 0800 229 222

Enjoy the Resene Promise of Quality Guarantee



In a world of ever changing values, there are still some things upon which you can rely. One of these is that Resene will continue to strive to produce the best paints that it possibly can, benchmarked against the highest international standards.

Our products are guaranteed to provide film integrity and adhesion for the expected life of the paint system¹.

This is the Resene Promise of Quality Guarantee.

We will deliver top quality paint, advice and colour, developed specifically to meet our customers' needs.

This promise is backed by our commitment to leading edge paint technology, strong and exciting colours, and reducing the impact of paint on the natural environment.

Should Resene fail to deliver on our promise in any way, we will unhesitatingly acknowledge our responsibilities.

A handwritten signature in black ink, reading "Nick Nightingale". The signature is fluid and cursive, with a long horizontal line extending to the right.

Nick Nightingale
Managing Director, Resene Paints Ltd

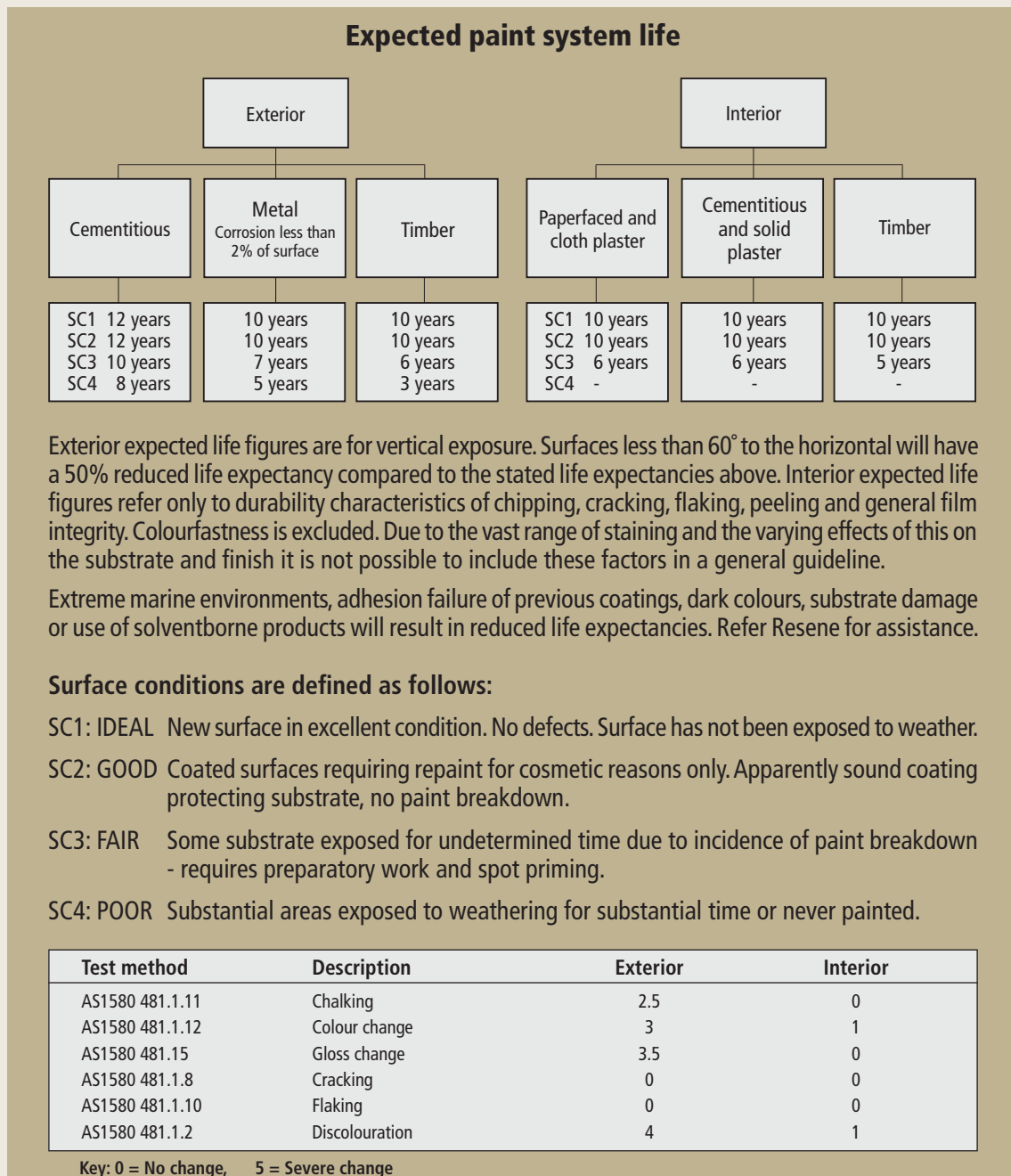
¹ See the 'Resene expected paint system life' chart (over) for the expected life of the paint system. Should the paint fail to provide the film integrity and adhesion detailed, Resene will provide replacement paint to rectify the affected area upon presentation of the original proof of purchase for the Resene paints used on the project. This Promise of Quality Guarantee is transferable to a new owner should the property be sold within the expected life of the paint system provided the new owner holds the original proof of purchase for the Resene paints used.

Resene expected paint system life

The expected paint system life chart below indicates the expected life of a well maintained pigmented waterborne paint system applied to a properly prepared surface to the specifications of Resene before recoating is required. Well maintained means regular washing of exterior surfaces and repairing any obvious damage. See the Resene Caring for your paint finish brochure for recommended cleaning instructions.

For example:

Painting an EXTERIOR building. The concrete WALLS are to be painted and the surface condition is described as 'IDEAL' (SC1), giving the indication that 12 years could be expected provided regular washing and repairs are carried out during this time. After this the surface will require painting. The box at the bottom of this page gauges the expected surface condition at the end of the stated lifetime. The system for example should have received very little change (0) in surface cracking but it would be expected to have suffered colour change (3).



Important conditions of guarantee: Cannot in any way be construed to be a joint and several guarantee. Consequential damages are excluded. Full guarantee terms apply for the first five years, and a diminishing pro-rata guarantee for the remaining years of life expectancy.

If in doubt about any aspect of your specification or project please contact Resene.

CLIENT SELECTIONS

JOB DETAILS	Flood Damage reinstatement			
ADDRESS	45 Napier Street			
JOB NUMBER				
CLIENTS	Staples-Moon Family			
ITEM	PRODUCT	FINISH	COLOUR	OTHER
<i>e.g roof cladding</i>	<i>eg corrugated iron</i>	<i>eg: .4g Coloursteel</i>	<i>eg. Grey Friars</i>	<i>eg. Company</i>
EXTERIOR CLADDING	N/A			
ROOF CLADDING	Roof flashing/Corrugate iron colour TBC where chippie removed	Colour steel		Devine plumbing
INSULATION - CEILING	Existing	N/A	N/A	N/A
INSULATION - WALLS	Eco wall insulation throughout	R2.6	N/A	Carters
WALL LININGS	Gib Board throughout	Level 4		Finesse
WALL LININGS 1	Main walls paint	Low Sheen	Quarter Drought	Tile Depot
WALL LININGS 2	Bathroom paint		Earthstone	Resene
WALL LININGS 3	Front room paint	Low sheen	Sandcastle	Resene
WALL LININGS 4	600x600 Wall tile	Glazed Porcelain	Abstract White	Tile Depot
WALL LINING 5	200x200 Wall tile	Glazed ceramic wall tiles	Bianca Lucido White gloss	Tile Depot
SKIRTING	Match Existing - polyurethane finish	Rimu	Clear	Resene
SCOTIA / COVE	Scotia existing	Paint		Resene
JAMBS	Remain as is	Rimu	N/A	N/A
PAINTED TRIMS	Throughout	Semi-gloss enamel	Quarter Spanish White	Resene
FLOOR COVERINGS	Tile 600x600	Tiled	Limestone Taupe	Napier Ceramic Tiles
FLOOR COVERINGS 1	Godfrey Hirst Royal Oak Twist 100% Soft Solution dyed nylon 60oz (Rated extra heavy duty and stairs) cut pile carpet complete with Dunlop Comfortmaster 11mm 115kg foam underlay (Allergy Free, Antimicrobial Protection) to the lounge, family, hall, three bedrooms & wardrobes.	Carpet	Chocco Stipple	Jacksons Flooring Design
INTERNAL DOORS	Refurbished Rimu doors	Rimu	Clear	Resene
INTERNAL DOOR HARDWARE	Retain and reuse existing	N/A	N/A	N/A