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\*For any request, you must provide your "issuer code" and "SG Identification number" indicated above.

\*\*Phone number without tax surcharge, invoicing depending on your operator contract and the country from which you are calling.

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Contractual conditions for registered securities accounts will change effective 01/05/2013; these will be available on [www.nominet.socgen.com](http://www.nominet.socgen.com) or free of charge on request. More information in Newsletter 2013.

**Important** : Some of the information necessary for the proper functioning of your account is incomplete or incorrect. We invite you to update it through the [www.nominet.socgen.com](http://www.nominet.socgen.com) website under "Personal Data" section, or contact us at the address indicated above. We remind you that if this information is not up-to-date, we can not ensure the processing and settlement of your operations.

**DETAIL OF YOUR PERFORMANCE SHARE RIGHTS**  
**ALCATEL-LUCENT**

Rights grant date dd/mm/yyyy	Granted rights	Forfeited or refused rights	Rights balance	Shares acquisition date (1) dd/mm/yyyy	Shares negotiability date (1) dd/mm/yyyy
18/03/2009	108	0	108	19/03/2013	19/03/2013

(1) Please refer to the relevant plan rules.

NB : Subject to the successful conclusion of any operations in progress.